



Advisory Committee Meeting Minutes February 12, 2020 1:00-2:30 p.m.

Attendance:

X	Nikki Zogg, SWDH		Nathan Jensen, West Valley Medical Center	X	Joy Husmann, Intermountain Hospital
X	Heather Taylor, IDHW	X	Cristina Froude, SWDH	X	Skip Goddard, Lifeways
	Joan Agee, St. Luke's		Bryan Taylor, Canyon Co Prosecutor		Sarah Andrade, Lifeways
	Rhonda Robertson Beale, BCIF	X	Melissa Gifford, Recovery for Life		Commissioner Kelly Aberasturi
X	Sgt. Richard Ferrera, Caldwell PD	X	Sheri Ainsworth, Saint Alphonsus		Stacey Rosecrans Gem County Recovery Center

Facilitator:

Recorder: Cristina

Timekeeper: Cristina

Purpose:

Meeting Schedule: second Wednesday of the month from 1:00-2:00 p.m.

Topic	Discussion	Decision
Introduction and call for agenda items		
Crisis Center Updates	<ul style="list-style-type: none"> • 64 services provided in January • Clinician from Ontario moved over to Crisis Center • Still working on telehealth being fully implemented with consents. • Heather was hoping that someone from Lifeways could demonstrate the telehealth option and how it works during the regional behavioral health meeting. March 25th 	

	<ul style="list-style-type: none"> • Working on outreach 	
Outreach & Marketing	<ul style="list-style-type: none"> • Cristina provided an update on outreach efforts <ul style="list-style-type: none"> ○ MRC volunteers will work on distributing brochures and flyers throughout region with location list created by Lifeways. MRC volunteers also toured crisis center to learn more about it. ○ Channel 6 will be at crisis center today for Finding Hope story. ○ GEM County LEPC meeting presentation of crisis center ○ Working with Judge Petty on Bringing Sequential Intercept Mapping training to Region 3. Currently working to build a group for the initial training. ○ Joan from St. Luke's worked with Sarah to work on discharge planning to crisis center ○ Met with Josh Tuckett who is a contractor at Canyon County Jails to partner up on crisis center partnership. They recently hired 2 social workers. ○ Discussed the need of people leaving the jails with medications not just a prescription when they have a psychiatric issue to prevent recidivism. ○ Discussed there are area for improvement for discharging of inmates to connect them with resources ○ Cristina discussed the recent resolution from the Governor's office to build a statewide council that includes all branches to build a strategic plan for behavioral health ○ Will be sending out health alert to medical providers through Region 3 • The group suggested courthouses, libraries, dispatchers for outreach location • Cristina discussed collaboration with Regional Behavioral Health Board for SIM training • Sgt. Ferrera discussed PSA in radio and TV • Nikki discussed working with NATCON, SAMHSA, NAMI grant for developing commercials • Discussed billboards but they are less effective • CPD officers on will be on the Spanish radio station in early March • Discussed having CPD videographer for commercial • Joy questioned if work with CWI or BSU for commercials would be possible 	

	<ul style="list-style-type: none"> • Skip asked about having a booth at large conferences • Sgt. Ferrera requested flyers to put in the jail • Sgt. Ferrera is doing new hire tours at the crisis center to understand what is happening at the crisis center • Heather would like to walk patients through also • Maybe requirements of becoming RA they should have to take a tour of the crisis center also campus security. Incorporating crisis center brochure to orientation for all new students would be helpful • We could go to Optum for commercial funding • Heather contacted Optum for the brochure, postcard and movie that there advertising but has not heard back 	
Crisis Center Needs/Issues/Concerns	<ul style="list-style-type: none"> • Working with IT issues • Things are falling into place 	
Sustainability Update	<ul style="list-style-type: none"> • Implementing PDAP system to check Medicaid status • Commitments from St Luke's and Saint Alphonsus for funding • Funding request JFAC seems to keep the crisis center whole for this coming year • Nikki anticipated funding being cut but if reimbursements do not make up the difference Ross will work to keep the center whole • Telehealth reimbursement already had code for billing <ul style="list-style-type: none"> ○ We should confirm this information • Heather asked if there was data on calls to crisis center. Cristina Reminded everyone they can find that in quarterly reports • Josh Tuckett would be willing to share data on clients in jail who identify having a behavioral health condition • Cristina discussed that once census numbers are up legislator updates will be more substantial • Heather will be providing the group mental health hold information • Nikki and Cristina will be working on budget presentations to counties and cities • We need to confirm telehealth codes exist for billing so that we can start using them • IDHW uses Webex for telehealth 	

	<ul style="list-style-type: none"> • Cristina provided an update on data meeting at SWDH. Discussed that payers can be the source of data for ER utilization. Value Based contracting will start in July • Joan and Sheri were going to work on ER utilization data on who accesses ER with behavioral health issues • Nikki discussed the need for codes to pull that data • Sheri stated she should be able to run a report and will work with IT. • Nikki requested to identify specific data that could be requested from other hospitals as well. • Cristina discussed the opportunity to gather CFS in order to paint the picture of each community's need for behavioral health resources. It could track a change with the crisis center use through a period of time. Noting population growth may be important also. • Nikki discussed case study project to track health outcomes when someone accessed the crisis centers • Cristina discussed patient information on 30 days before crisis center and post 30 days after crisis enter to track history of positive health outcomes. • Nikki asked is CPD tracked frequent users and Sgt. Ferrera stated it does. • Cristina questioned why this group could not bring all of those overlapping frequent users in law enforcement, IDHW and ERs to better serve those people and engaging them prior to them needed law enforcement and ERs • Nikki discussed in EHR you can identify top sick people and wondered if CPD could do that with folks with BH • Joy stated they used to do that with RBHB • Heather stated that her group will be working to intervene more • Discussed how we could share patient information at this advisory committee 	
Action Items	<ul style="list-style-type: none"> • Collecting calls for service with law enforcement • Follow up with Aaron at NPD to see if they are setting a separate code for BH CFS <ul style="list-style-type: none"> ○ Heather will follow up • CPD and NPD on the same system • Provide any contacts for media to Cristina • Cristina will research outreach and marketing opportunities 	

Next Meeting

Date/Time:	March 11, 2020 from 1:00-2:30 p.m.
Location:	SWDH, 13307 Miami Lane, Caldwell in Gunderson Room or Zoom
Facilitator:	Cristina Froude
Recorder:	Cristina Froude
Agenda:	
Tabled/Outside work:	
Acronyms	CRCC- Canyon Recovery Community Center UW-United Way Treasure Valley SWDH- Southwest District Health WICCC-Western Idaho Community Crisis Center BCIF- Blue Cross of Idaho Foundation IDHW-Idaho Department of Health and Welfare CPD- Caldwell Police Department IDOC- Idaho Department of Corrections CFS- Calls for service BH- Behavioral Health RBHB-Regional Behavioral Health Board