



## Advisory Committee Meeting Minutes November 13, 2019 1:00-2:30 p.m.

**Attendance:**

X	Nikki Zogg, SWDH		Nathan Jensen, West Valley Medical Center		Joy Husmann, Intermountain Hospital
X	Heather Taylor, IDHW	X	Cristina Froude, SWDH		Skip Goddard, Lifeways
	Joan Agee, St. Luke's		Bryan Taylor, Canyon Co Prosecutor	X	Sarah Andrade, Lifeways
	Rhonda Robertson Beale, BCIF		Melissa Gifford, Recovery for Life	X	Commissioner Kelly Aberasturi
	Sgt. Richard Ferrera, Caldwell PD	X	Sheri Ainsworth, Saint Alphonsus		

**Facilitator:** Cristina

**Recorder:** Cristina

**Timekeeper:** Cristina

**Purpose:**

**Meeting Schedule:** second Wednesday of the month from 1:00-2:00 p.m.

Topic	Discussion	Decision
Introduction and call for agenda items	<ul style="list-style-type: none"> <li>• Introductions were made.</li> </ul>	
Crisis Center Updates	<ul style="list-style-type: none"> <li>• Root cause of the HVAC issue may have been discovered it is now manageable</li> <li>• Lost clinicians and one to part time, posting 2 full time night and weekend positions for the crisis center later on today. Masters level clinicians are needed.</li> <li>• PDAP training has been completed, IDHW training to review client insurance information and eligibility</li> </ul>	

	<ul style="list-style-type: none"> <li>• Intake packet now includes getting screened for eligibility of insurance and if they have insurance</li> <li>• Liz and Sarah provided a tour to IPN related to credentialing of the crisis center. It went incredibly well.</li> <li>• High school students were interested in the crisis center as a community hub</li> <li>• Another senior was doing a project on suicide prevention and toured the center, completed a mock intake</li> <li>• Cristina asked if the eligibility screening and how the weekly census reports still shows unknown and if that would change now with the screening to no insurance or insurance type. Sarah will follow up.</li> <li>• Cristina provided information on numbers for October: <ul style="list-style-type: none"> <li>○ 33 services provided</li> <li>○ Insurance: 7 had Medicaid, 9 uninsured, 3 Medicare, 8 unknown</li> <li>○ Discharge disposition: 7 to family, 6 home, 20, homeless, 3 hospitals, 1 mental health provider, 4 other, 1 readmit, 1 shelter</li> </ul> </li> <li>• Nikki questioned if clients were assisted with Medicaid applications. Sara confirmed they were</li> <li>• Heather asked if that new process was a burden to getting people into the crisis center. Sarah stated that the process was different depending on personnel and clients.</li> <li>• Sarah stated the admission times depend on the client needs</li> <li>• Telehealth is available but they have not received a call to use it and will be working to train staff on how to use it.</li> <li>• Telehealth will be tested at the Board of health meeting and regional behavioral health board meeting</li> </ul>	
Outreach & Marketing	<ul style="list-style-type: none"> <li>• Cristina provided and update on meeting with Lifeways <ul style="list-style-type: none"> <li>○ Lifeways will be working on some marketing, outreach and the website for the crisis center to help improve the census numbers</li> </ul> </li> <li>• Heather would like the tour of the crisis center on the website</li> <li>• Nikki discussed adding something on crisis center information to SWDH website</li> <li>• Adding crisis center info on the county websites</li> <li>• Nikki asked commissioner Aberasturi how we would link the information to county websites</li> </ul>	

	<ul style="list-style-type: none"> <li>• It was asked if the suicide hotline provided warm handoffs to the crisis center with three way calling? Sarah stated that was not the case at the moment</li> <li>• Marketing for telehealth will be needed</li> <li>• Heather had staff share brochures with early release program</li> <li>• Discuss in workgroup when website will go live and printing new brochures with website information</li> <li>• Heather stated the cards were helpful also</li> <li>• Workgroup will reevaluate the card and see if revisions are needed</li> <li>• The center is called crisis so that could prevent people from accessing the center</li> <li>• Website should describe who can come to the crisis center. What is a crisis?</li> <li>• Do we have brochures at county jails?</li> <li>• Add telehealth to brochure</li> <li>• In website include description of how telehealth works</li> <li>• Tear off flyer for the courts is needed</li> <li>• Look into Optum or speedy foundation for brochure cost, US ecology, Valivue high school and elevate academy could possibly print internally</li> <li>•</li> </ul>	
Crisis Center Needs/Issues/Concerns	<ul style="list-style-type: none"> <li>• Need staff, doing another drive for clothing</li> <li>• Need men's sweat pants, scrubs, L-2x</li> <li>• Lifeways has made a request to SVDP</li> <li>• Heather will talk to mental health coordinator for projects that are required</li> </ul>	
Sustainability Update	<ul style="list-style-type: none"> <li>• BlueCross BlueShield still waiting on follow up from both</li> <li>• IPN did a site visit, nothing formal</li> <li>• Letter and email from Ross provided confirmation that the crisis center would continue to be fully funded</li> <li>• Josh and Ryan working on letter to help with payer credentialing process</li> <li>• There is a waiver that includes the crisis center for Medicaid expansion, Idaho has not heard back on it is expected to be approved because it has been approved in other states</li> <li>• We are hoping that gets done by the end of the year because the state cannot pay for the expansion with the feds paying for 90% of it</li> <li>• Nikki discussed reengaging the hospitals and cities in January or February as part of the sustainability plan</li> </ul>	

	<ul style="list-style-type: none"> <li>• Commissioner Aberasturi discussed it should be done asap <ul style="list-style-type: none"> <li>○ Using the same formula to fund the health district or using a rate like the indigent fund to invoice counties a set rate of those who accessed the crisis center</li> </ul> </li> </ul>	
Action Items	<ul style="list-style-type: none"> <li>• Cristina follow up with Katrina on adding SWDH and WICCC information to county websites</li> <li>• Cristina work with IT at SWDH to add WICCC to website</li> </ul>	

**Next Meeting**

Date/Time:	December 11, 2019 from 1:00-2:30 p.m.
Location:	SWDH, 13307 Miami Lane, Caldwell in Gunderson Room or Zoom
Facilitator:	Cristina Froude
Recorder:	Cristina Froude
Agenda:	
Tabled/Outside work:	
Acronyms	CRCC- Canyon Recovery Community Center UW-United Way Treasure Valley SWDH- Southwest District Health WICCC-Western Idaho Community Crisis Center